

Gambling host responsibility record sheets

What did you see and do?

IF IN DOUBT, WRITE IT DOWN.

Venue Name: _____ Date: / / Time: _____

Name of Staff Member: _____

Name or Description of the Gambler: _____

What did you see? (Signs of gambling harm)

- | | |
|--|--|
| <input type="checkbox"/> Gambling for 9 or more consecutive gaming area sweeps (equivalent to 3 hours of more) without taking a break. | <input type="checkbox"/> Refusing to stop gambling at the venue when the venue is closing, or otherwise appearing unable to stop gambling. |
| <input type="checkbox"/> Waiting to gamble as soon as the venue opens. | <input type="checkbox"/> Appearing visibly distressed or angry either during or after gambling (for example, crying, holding their head in their hands, or hitting a machine). |
| <input type="checkbox"/> Withdrawing, or attempting to withdraw, cash from an automatic teller machine or EFTPOS on 2 or more occasions in 1 day to use for gambling at the venue. | <input type="checkbox"/> Leaving children in a car or otherwise unattended at the venue. |
| <input type="checkbox"/> Attempting to borrow money from venue personnel or other venue customers to use for gambling. | |

Other (Please detail): _____

What did you do for the gambler?

Has a conversation been had with the player after the sign was observed to assist with identifying whether the player is a problem gambler? Yes No

* From 1 December 2023 it is a legal requirement to have a conversation with a player who is exhibiting a sign of harm. A \$1,000.00 fine applies for non-compliance.

Who had the conversation?

I did (Name): _____

Another staff member (Name): _____

When did the conversation take place?

Date: _____ Time: _____

Provide a summary of the conversation:

- Player said their gambling was under control/they had no issues.
- Player refused to comment, but showed no other signs of harm.
- Player not chasing losses.
- Player confirmed they were playing within their means.
- Player took objection to being asked.
- Player asked to leave the venue.
- Player advised that this will be their last withdrawal for the day.

Other (please detail): _____

Was any further action taken in respect of the player? Yes No

If yes, please detail: _____

Staff member name: _____

Signature: _____

Date: _____

