Load new exclusion on POI

1. On your QEC, click on the POI tab.
2. Tap on the 'Concern' button.
3. Enter your QEC PIN and tap 'Confirm'.
4. You will be provided a code.
5. On your smartphone or tablet, go to www.concern.co.nz. If you get asked for an email address, click on 'Enter a login code' and enter the code shown on the QEC and click 'Login'.
6. Click on the menu icon and then 'Add Exclusion'.
7. Complete the required fields.
8. Press the 'Process Exclusion Request' button. It will take approximately 5 minutes for the player to appear on your POI system. This confirms they have been excluded.

Accept new excluded player

1. A red notification box will appear on the QEC.
2. Tap 'Close' on the notification that appears.
3. Tap on the POI tab, enter your PIN and tap 'Confirm'.
4. Tap the 'View' button.
5. The 'New player exclusion request received' screen is displayed. Tap 'Accept & Issue'.

Viewing excluded players

1. On your QEC screen or tablet, click on the POI tab.
2. Enter your PIN and tap 'Confirm'.